

RECEIVED

2003 SEP 25 PM 3:47

T.R.A. DOCKET ROOM

September 23, 2003

Bobbie Swager
Express Connection Telephone Service
3207 Nolensville Rd.
Nashville, Tn 37211

Ron Jones, Director
Tennessee Regulatory Authority
460 James Robertson Pky.
Nashville, Tn. 37243

Dear Mr. Jones:

This is in response to your letter of September 16 regarding phone service within a county to be a local call from point to point.

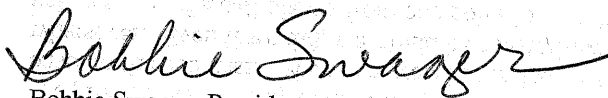
We provide dial tone by renting the phone lines owned by Bellsouth and "reselling" them on a monthly bases to the end user. We are a prepaid service for local calls only and provide no long distance whatsoever. Even if we did, we would be constrained by the parameters of Bellsouth's long distance policies; i.e., if a call placed from one point in a county to another point in the same county were long distance with Bellsouth, it would also be with our company as we are using the very same lines and switches. We have no plans in the immediate or long-term future to offer long distance, however, so I believe the question probably does not apply here. Our customers use a prepaid phone card to call long distance from any telephone as all of our lines have a block on them to prevent anything but local calls to be placed on that line.

For the second point in the letter (difficulties encountered attempting to comply), I don't think this applies to us in this case; one, because of no desire to ever offer long distance, and two, the inability to do so if the lines we are renting are not compliant. We are restricted to what Bellsouth does or doesn't do.

Lastly, I'm afraid I have no suggestions as to how to proceed with a workshop here as we have no experience at all with long distance, trunk lines, switches, or anything having to do with the technical nature of the telephone industry. We basically just act as a middleman, or payment center.

If you do require anything from us or there is anything else that I can do, please call anytime.

Sincerely,



Bobbie Swager, President
Express Connection Phone Service
615-497-9555

RECEIVED
RON JONES

SEP 24 2003

TN REGULATORY AUTHORITY